

Mountaineer Health and Safety Protocols for the 2021/22 Winter Season

The health and safety of Mountaineer passengers and drivers is a priority of SATCo. Mountaineer will follow strict health and safety protocols that adhere to federal, state and local recommendations including but not limited to the following:

Face Masks

- Both drivers and riders are required to wear face masks at all times while inside vehicles and outside the vehicle within 6 feet
- Passengers will be provided disposable masks if they don't have one of their own

Notifications

- App notifications prior to and after ride request will alert riders about face mask requirements
- "Face Masks Required" decals will be placed on exterior of passenger doors of vehicles

Driver Health Checks

- If drivers are experiencing any symptoms, they are required not to come in to work, if any symptoms are recognized by the driver during pre-shift health check, driver is to notify their manager and go home
- If drivers are experiencing any symptoms they are encouraged to get tested and notify their manager of results within 24 hours of receiving them

Hand Sanitizer

- Each vehicle will provide drivers and riders with hand sanitizer
- Drivers are required to sanitize their hands frequently throughout their shift

Vehicle Cleaning

- Vehicles will be cleaned and disinfected at the beginning of every shift and high touch points like seatbelts, door handles, and arm rests will be disinfected throughout each operating day

Vehicle Operation

- Driver to direct the seating of passengers to maximize separation
- Vehicle windows will be kept open when possible to increase ventilation